

# **EXHIBIT 1**

1 UNITED STATES DISTRICT COURT  
2 NORTHERN DISTRICT OF FLORIDA  
3 PENSACOLA DIVISION

4 ALLIANCE LAUNDRY SYSTEMS LLC,  
5 Plaintiff,

6 vs. File No. 23-CV-22130 (MCR)  
7 TRUDY ADAMS, JOHN "CLAY" WILLIAMS  
8 and AUTARKIC HOLDINGS, INC. D/B/A  
9 LAUNDRYLUX,  
10 Defendants.

11 TRUDY ADAMS, JOHN "CLAY" WILLIAMS,  
12 Defendants/Counterclaim Plaintiffs,

13 vs.  
14 ALLIANCE LAUNDRY SYSTEMS LLC,  
15 GREG REESE, MIKE HAND, and SAMANTHA  
16 BAKER,

17 Plaintiff/Counterclaim Defendants/  
18 Third-Party Defendants.

19 REMOTE VIDEO ZOOM DEPOSITION OF  
20 MARK LANTERMAN

21 DATE: February 11, 2025  
22 TIME: 10:00 a.m. CT  
23 PLACE: Videoconference

24 REPORTED BY: NANCY G. GISCH, RMR, CRR, CLR, CRC  
25 (Via videoconference)

1                   The videoconference deposition via  
2 Zoom of MARK LANTERMAN, taken on February 11,  
3 2025, commencing at approximately 10:00 a.m. CT,  
4 before Nancy G. Gisch, Registered Merit Reporter,  
5 Certified Realtime Reporter, Certified LiveNote  
6 Reporter, Certified Realtime Captioner, a notary  
7 public in and for the State of Wisconsin.

8  
9                   A P P E A R A N C E S

10                  (All appearances via videoconference)

11  
12       On behalf of the Plaintiff and Witness:

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19  
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21  
22       (Appearances continued on next page.)  
23  
24  
25

1 On Behalf of Defendant Laundrylux:

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11 On behalf of Trudy Adams and Clay Williams:

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21 Also Present:

22 MATT SCHROEDER, Consultant

23 BRIAN CICCONE, Videographer

24

25

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1 consultant for PRG.

2 MS. GIFTOS: Mindi Giftos of Husch  
3 Blackwell, representing Alliance Laundry Systems  
4 LLC, the third-party -- I'm sorry -- the  
5 third-party counter-defendants, and the witness,  
6 Mark Lanterman.

7 MS. ZIBAS: Jura Zibas of Wilson  
8 Elser, representing Trudy Adams and Clay  
9 Williams.

10 VIDEOGRAPHER: Thank you.

11 Will the court reporter please swear in  
12 the witness.

13 MARK LANTERMAN,  
14 duly sworn, was examined and testified as follows:

15 VIDEOGRAPHER: You -- you may  
16 proceed.

17 EXAMINATION

18 BY MR. WATNICK:

19 Q. Mr. Lanterman, can you please state your  
20 full name for the record.

21 A. Mark Lanterman, L-A-N-T-E-R-M-A-N.

22 Q. Do you have a middle name?

23 A. Oh, I'm sorry. Yes. Tracey, T-R-A-C-E-Y.

24 Q. And have you ever used any other names?

25 A. No.

1 Does that make sense?

2 A. Yes.

3 Q. You can take a break whenever you need,  
4 but if there's a question pending, you must  
5 answer the question before the break is called  
6 for.

7 Do you understand?

8 A. Yes.

9 Q. And you understand today that you're  
10 testifying under oath?

11 A. Yes.

12 Q. Is there any reason that you're not able  
13 to testify accurately today?

14 A. No.

15 Q. Are you under the influence of any drugs,  
16 alcohol, or any other substance that affects your  
17 ability to testify?

18 A. No.

19 Q. Okay. Where are you joining us from  
20 today?

21 A. Medina, Minnesota. Just outside of  
22 Minneapolis.

23 Q. Is that where you reside?

24 A. Yes.

25 Q. And are you coming to us from your home



1 today?

2 A. Yes.

3 Q. Is there anybody else in the room with  
4 you?

5 A. No.

6 Q. Do you have any documents in the room with  
7 you?

8 A. Yes.

9 Q. What documents are those?

10 A. I have a -- I have an iPad with a copy of  
11 my report, but the iPad is off -- or excuse me,  
12 it's -- it's locked.

13 And I have a manila folder that has two  
14 documents. These are our chain of custody  
15 documents. And I include -- or I wanted to have  
16 them handy in case you asked when certain devices  
17 arrived at my offices.

18 Q. Were --

19 A. Other than that, I -- oh, I'm sorry.

20 Other than that, I -- I've no additional  
21 documents here.

22 Q. Are those chain of custody documents  
23 documents that were previously provided to  
24 counsel for Alliance?

25 A. I don't know. My office may have provided

1 A. No.

2 Q. Are there any mistakes included in this  
3 resumé that you are aware of.

4 A. Not that I am aware of.

5 I think that there's something missing,  
6 though.

7 Q. What is that?

8 A. In -- I think it was in December the  
9 Arizona Supreme Court appointed me to the Court's  
10 AI steering committee.

11 Q. I think that is reflected right here.

12 A. Oh, is it?

13 Oh, okay. Thank you. I -- I missed that.  
14 Yep.

15 Q. Nothing on here that needs correction, as  
16 far as you can tell?

17 A. No.

18 Q. So you say here you have a -- a bachelor's  
19 of science -- a bachelor -- a -- I'll start over.

20 You say you have a BS in computer science  
21 and an MS in computer science, both from Upsala  
22 College.

23 Is that right?

24 A. Yes.

25 Q. What year did you earn each of those

1 degrees?

2 A. 1987 and 1989, I believe.

3 Q. Where is Upsala College located?

4 A. Well, it was located in East Orange,  
5 New Jersey.

6 Q. It is no longer located there?

7 A. Correct.

8 Q. The college is no longer in existence. Is  
9 that right?

10 A. That's correct. My understanding is the  
11 state of New Jersey shut down the school.

12 Q. Do you know when that occurred?

13 A. I believe it was in the early 1990s, but  
14 I -- I -- didn't really follow it.

15 Q. Shortly after your attendance?

16 A. Yes.

17 Q. What year did you start attending Upsala  
18 College?

19 A. I believe that would have been September  
20 or -- yeah, September of 1983.

21 Q. Were you -- had -- had you ever attended  
22 any other college before that?

23 A. I took a distance learning class once.

24 Q. During high school, after high school?

25 A. In the -- in the -- I want to say it was

1 the summer after high school.

2 Q. And you began attending Upsala College in  
3 September 1983. Had you just graduated from high  
4 school the prior spring?

5 A. Yes.

6 Q. And did you live in East Orange,  
7 New Jersey?

8 A. No.

9 Q. Where did you live?

10 A. Morristown, New Jersey.

11 Q. Morristown?

12 A. I -- Morris, with an M. I lived with my  
13 grandparents.

14 Q. And did you live there for the entirety of  
15 your attendance at Upsala College?

16 A. Yes.

17 Q. Did you begin working on your master's  
18 upon finishing your bachelor's degree?

19 A. Yes.

20 Q. Were you a student there six years  
21 consecutively?

22 A. Yes.

23 Q. Were you a full-time student for that  
24 entire time?

25 A. I believe so, yes. I think it depends on

1 the number of credits I had. I -- I sometimes  
2 couldn't afford as many credits as I would have  
3 preferred to have taken, but I believe,  
4 technically, yes, I was a full-time student.

5 Q. Do you remember your grade point average  
6 when you completed your bachelor's degree?

7 A. No.

8 Q. Any guess?

9 A. No.

10 Q. Do you recall your master's degree  
11 grade-point average?

12 A. No.

13 Q. No guess?

14 A. No.

15 Q. We talked about how Upsala College has  
16 since closed. Do you know who maintains the  
17 records of Upsala College?

18 A. No.

19 Q. Have you ever sought to procure any of the  
20 records relating to your attendance at Upsala  
21 College?

22 A. I did once, yes.

23 Q. When?

24 A. Probably a year or two years ago.

25 Q. And what were the circumstances of that

1 Q. And what did you do after that?

2 A. I attempted to get the transcript. And I  
3 was unable to.

4 Q. How did you attempt to get the transcript?

5 A. I think I googled, trying to find out how  
6 to do that -- or, you know, how to track down  
7 the -- the records.

8 And I forget who the custodian of the  
9 records were, but I sent a -- an email. I never  
10 heard back. So I sent a letter, requesting a  
11 copy of my transcript. And I never heard back.

12 Q. Did you do anything other than that?

13 A. No.

14 Q. Do you have copies of diplomas that you  
15 earned from Upsala College?

16 A. No.

17 Q. Did you ever have copies of diplomas?

18 A. Yes.

19 Q. When?

20 A. I think the last time I saw them would  
21 have been in the early 1990s.

22 Q. What happened to them?

23 A. I -- well, I would have to speculate, but  
24 I had them at my grandparents' apartment. And my  
25 grandfather was very proud of that.

1           And I believe that when my grandparents  
2     passed away -- I believe that their belongings  
3     were thrown away.

4           Q.   So the -- to the best of your  
5     understanding, your diplomas would have been  
6     thrown away?

7           A.   I -- I don't know what would have happened  
8     to them. I'm -- I'm -- I'm guessing.

9           The -- the last time I saw my diplomas  
10    they were at my grandparents' apartment in  
11    Morristown.

12          Q.   Were they framed and hanging on a wall?

13          A.   They were framed. I don't know if they  
14    were hanging or not.

15          Q.   But you don't know what happened to them  
16    after that?

17          A.   No.

18          Q.   I'm going to introduce Exhibit No. 2.

19                (Deposition Exhibit No. 2 introduced.)

20          Q.   (By Mr. Watnick, continuing)  
21    Mr. Lanterman, can you see this document?

22          A.   Yes.

23          Q.   This is a -- a web page that I accessed  
24    and printed from Felician University of  
25    New Jersey. You can see the URL down here.

1 "After multiple attempts to find this  
2 file, we have not been able to locate this  
3 student's transcript.

4 "I apologize for the inconvenience."

5 Do you see that?

6 A. I see that, yes.

7 Q. Do you have any idea why your transcripts  
8 would not be available in the Upsala College  
9 records?

10 A. No. Other than bad recordkeeping, which  
11 is, I believe, the reason why the school was shut  
12 down, to begin with. But I don't know why they  
13 would not have my transcript.

14 Q. The school was shut down because of bad  
15 recordkeeping?

16 A. My understanding is that there was bad  
17 rec- -- recordkeeping. And I think there were  
18 allegations of financial fraud, having to do with  
19 student loans.

20 But I -- once I was -- you know, once I  
21 was done with school, I didn't really follow --  
22 follow Upsala College much.

23 Q. Do you have any documentary evidence  
24 confirming your attendance at Upsala College?

25 A. I don't know. Not that I know of.



1 you're being asked to investigate that?

2 MS. GIFTOS: Object to form.

3 A. (Continuing) Well, typ- -- typically my  
4 cases involve the analysis of data, yes.

5 Q. Would you -- if you wanted to understand  
6 what somebody did on a computer, would you rather  
7 ask that person what they did or look at the data  
8 on the computer?

9 A. I usually would want to look at the data.

10 Q. Well, I -- I would analogize that to our  
11 situation, which -- my question for you is, why  
12 should anybody in our case be satisfied with your  
13 claims of attendance at Upsala College if you are  
14 not able to provide any written evidence of that?

15 A. Yeah. I -- I don't know how you would  
16 expect me to answer that.

17 Q. I -- that's why I'm asking the question.  
18 I don't -- I -- I don't know what your answer  
19 would be.

20 I mean, do you think that the parties in  
21 this case should just rely on your statement that  
22 you've attended Upsala College?

23 A. Well, it's the truth.

24 Q. And so we should just take that -- we  
25 should just take your word for it?

1 MS. GIFTOS: Objection; asked and  
2 answered, argumentative.

3 A. (Continuing) That would be your decision.

4 Q. So reasonable to conclude, if we don't  
5 believe you, that you didn't attend Upsala  
6 College?

7 That's a --

8 A. I --

9 Q. -- decision we could make?

10 A. Again, I can't -- I can't help you come to  
11 your determination. I told you that I've -- that  
12 I attended a -- Upsala College; I graduated from  
13 Upsala College.

14 I had a long career in law enforcement, in  
15 which I was subjected to multiple background  
16 checks.

17 If you don't want to believe me, I  
18 don't -- I don't know how, you know -- how I can  
19 change your mind.

20 But I'm telling you that if -- if I -- if  
21 I was going to fabricate a degree, I would have  
22 chosen a better school; not one that was shut  
23 down by the state of New Jersey for bad  
24 recordkeeping practices and financial fraud.

25 Q. You wouldn't choose a school that doesn't

1 A. No, it's not a concern for -- for me. I  
2 know -- I know what schooling I attended. I know  
3 what degrees I earned. And my -- I don't know  
4 what else you want me to say, other than that.

5 Q. I think, if it were me, I would perhaps go  
6 to greater lengths to try and recover these  
7 missing transcripts. I am surprised that there's  
8 only been one email and one letter.

9 You've done nothing else to try and get  
10 them?

11 MS. GIFTOS: Objection --

12 A. (Continuing) No.

13 MS. GIFTOS: -- moment of counsel  
14 testifying.

15 Q. (By Mr. Watnick, continuing) Your answer  
16 was no?

17 A. My answer is no.

18 Q. So you know where you went to college.  
19 Right?

20 A. Yes.

21 Q. And how are we supposed to know?

22 A. Well, because I told you.

23 Q. And that's everything?

24 A. That's everything.

25 Q. Okay. I want to look back at your resumé

1 Do you see that?

2 MS. GIFTOS: I'm going to object to  
3 the extent it re- -- it misstates the text being  
4 read.

5 MR. WATNICK: If I misstated it, I  
6 apologize. I mean, I think we can agree that the  
7 document speaks for itself.

8 Q. (By Mr. Watnick, continuing) But you can  
9 read it. Right, Mr. Lanterman?

10 A. I can see it, yes.

11 Q. Did Alliance communicate this request to  
12 you?

13 MS. GIFTOS: I'm going to object to  
14 the extent it's calling for attorney-client  
15 privileged information.

16 MR. WATNICK: Mr. Lanterman is not  
17 your client, is he?

18 MS. GIFTOS: Sorry. Excuse me.

19 Yes, you can proceed.

20 A. (Continuing) Could you ask me the question  
21 again.

22 Q. Did Alliance communicate to you this  
23 request?

24 A. I believe that they communicated it to my  
25 office, yes.

1 Q. And did it reach you?

2 A. I was asked about this, yes.

3 Q. Did you give a response?

4 A. I did give a response.

5 Q. And what was your response?

6 A. That it was not readily available.

7 Q. Did you offer to look for it further?

8 A. I don't know if I did or not.

9 Q. Were there any other discussions with  
10 Alliance about this request?

11 A. Not with me, no.

12 Q. Request No. 2 is the same question, just  
13 with respect to the MS in computer science from  
14 Upsala College.

15 And, again, it says, "Alliance has  
16 communicated Defendants' Request" -- this is  
17 "No. 1." I believe it meant to say -- "No. 2" --  
18 "to Mark Lanterman."

19 Is there any distinction between the --  
20 I'll start over.

21 Is -- is your answer the same for the MS  
22 degree?

23 A. Yes.

24 Q. Okay. And then Request No. 3 says,  
25 "Documents sufficient to show that Plaintiff's

1 A. I don't know.

2 Q. Do you want more --

3 A. I may --

4 Q. -- time to think about it?

5 A. No, I don't need -- I don't need more time  
6 to think about it. I attempted to in the past  
7 and I was unsuccessful.

8 Q. And you're not going to try any other  
9 avenue to recover them?

10 A. What other avenue?

11 Q. They are not my transcripts. I -- I'm not  
12 sure what -- what efforts you might undertake.  
13 I -- I think if they were, I would probably do  
14 more, but I would probably get on the phone with  
15 somebody at Felician. I -- if it were me, I  
16 would probably do a lot, but it -- it -- if  
17 you're not intending to make any further efforts,  
18 I just want that to be clear in your testimony.

19 A. Yeah, I don't know what additional efforts  
20 I'll take.

21 Q. Do you intend to make a renewed effort to  
22 recover those transcripts in -- in time for trial  
23 in this matter?

24 A. I don't know.

25 Q. What will it depend on?

1 A. Well, it -- I'm going to think about it.  
2 And if I think I should, then I will.

3 Q. Do you think it would be wise for your  
4 business if that -- you had them?

5 A. I don't know.

6 Q. Do you recall whether the program you  
7 completed at Harvard was called "Cybersecurity;  
8 the Intersection of Policy & Technology"?

9 A. I don't know.

10 MR. WATNICK: Okay. I'd like to take  
11 a break now, if that works for everybody else.

12 MS. GIFTOS: Sure.

13 VIDEOGRAPHER: Time is approximately  
14 11:21 a.m. We are going off the video record.

15 (Recess from 11:21 a.m. to 11:33 a.m.)

16 VIDEOGRAPHER: Stand by, please.

17 Time is approximately 11:33 a.m. We are  
18 back on the video record.

19 Go ahead.

20 MR. WATNICK: Thank you.

21 A. (Continuing) David, if I could, you know,  
22 during break I -- I thought about it. I -- I've  
23 never had this come up in 30-some odd years. I  
24 understand how important it is. I will reach out  
25 to Upsala or the other school. I will make

1 Minnesota. Is that right?

2 A. Yes.

3 Q. Maybe let me start there. How long were  
4 you a detective in Hopkins, Minnesota?

5 A. Well, I believe it would have been  
6 from '92 to 2003. I was technically an employee  
7 with the Hopkins Police Department, but I was  
8 assigned to the U.S. Secret Service Electronic  
9 Crimes Task Force and sworn in as a U.S. Marshal.

10 Q. I want go back to Hopkins for a minute.  
11 You were a detective there beginning in 1992?

12 A. I believe so, yes.

13 Q. Is Hopkins in the Twin Cities area?

14 A. Yes.

15 Q. And what did you do before you were a  
16 detective in Hopkins?

17 A. I was a police officer with the  
18 Springfield Township Police Department in  
19 Montgomery County, Pennsylvania.

20 Q. Where is Montgomery County, Pennsylvania?  
21 What part of the state?

22 A. Southeast.

23 Q. Near Philadelphia?

24 A. It borders Philadelphia.

25 Q. And -- I'm sorry. What jurisdiction did



1     you say you were a police officer in?

2             A.   Springfield Township.

3             Q.   Springfield Township.

4                     How long were you a police officer there?

5             A.   I believe two years, maybe three years,  
6     before moving to Minnesota.

7             Q.   Was that your first job after your  
8     university studies?

9             A.   Yes and no.  My -- my -- technically, my  
10    first job was -- I was self-employed.  I would  
11    help companies build computers.

12            Q.   Your first external employment was as a  
13    police officer?

14            A.   Yes.

15            Q.   Did you need to attend a police academy?

16            A.   Yes.

17            Q.   Where did you attend the police academy?

18            A.   In -- I believe it was in Conshohocken.

19            Q.   Is that in Pennsylvania?

20            A.   Yes.

21            Q.   And were you -- how long were you in the  
22    academy?

23            A.   I don't recall how long that lasted.  It  
24    was either six or nine months.

25            Q.   Was it a full-time academy?

1 A. Yes.

2 Q. And then, upon graduating, you took a job  
3 as a police officer?

4 A. Well, I was hired before going to the  
5 police academy, so I was -- I was paid full-time  
6 wages while I went through training.

7 Q. And when you finished, the -- the --  
8 the -- the job was waiting for you --

9 A. Yeah.

10 Q. -- within the department?

11 Okay.

12 A. Yes.

13 Q. Did you investigate computer crimes while  
14 you were a police officer?

15 A. Yes.

16 Q. Can you describe the -- the types of cases  
17 that you saw?

18 A. I'm sorry. The types of...?

19 Q. Cases that you investigated as a police  
20 officer. And I'm just talking about Springfield  
21 Township right now.

22 A. Oh, just Springfield Township?

23 You know, I think I only had -- I think I  
24 only had one case at Springfield, as far as a --  
25 computer crimes go.

1           A. I don't know. Wasn't what I was asked to  
2 do.

3           Q. You attempted to form an opinion about  
4 email activity conducted through those email  
5 accounts.

6           Correct?

7           A. Correct.

8           Q. And would it be relevant if individuals  
9 were continuing to access those accounts after  
10 Ms. Adams or Mr. Williams left the company?

11          A. I don't know.

12          Q. You would need to explore further to  
13 determine that?

14          A. Yes.

15          Q. But you didn't do that?

16          A. No.

17          Q. Mr. Lanterman, can you give me the name of  
18 any students you attended Upsala College with?

19          A. Well, I lived with my grandparents. I  
20 wasn't close to many people. No.

21          Q. What were the names of your grandparents?

22          A. Why?

23          Q. Your -- you've told us that's who you  
24 lived with during college. Can you give me their  
25 names?

1 A. No. I'm not --

2 Q. You're --

3 A. -- giving you my -- the names of my  
4 grandparents.

5 Q. Will you tell us the address that you  
6 lived at during college?

7 A. No.

8 Q. You're refusing?

9 A. Yes.

10 Q. And you're refusing to tell us who you  
11 lived with?

12 A. No. I told you who I lived with. I lived  
13 with my grandparents.

14 Q. But you won't give me their names?

15 A. No.

16 Q. And you can't tell me the name of any  
17 other student you attended school with?

18 A. No. I didn't have a lot of friends. I  
19 lived with my grandparents.

20 Q. Whose names you refuse to share?

21 MS. GIFTOS: David, what is the  
22 relevance of his grandparents' names to his  
23 expert analysis in this case?

24 MR. WATNICK: We intend to use this  
25 information to try and determine whether the

REPORTER'S CERTIFICATE  
STATE OF WISCONSIN

I hereby certify that I reported the  
videoconference deposition of MARK LANTERMAN, who  
appeared remotely before me on February 11, 2025,  
and that the witness was by me first duly sworn  
to tell the whole truth;

That the testimony was transcribed by me  
to the best of my ability and is a true record of  
the testimony of the witness; that the right to  
read and sign was not reserved.

That the cost of the original has been  
charged to the party who noticed the deposition,  
and that all parties who ordered copies have been  
charged at the same rate for such copies;

That I am not a relative or employee or  
attorney or counsel of any of the parties, or  
relative or employee of such attorney or counsel;

That I am not financially interested in  
the action and have no contract with the parties,  
attorneys, or persons with an interest in the  
action that affects or has a substantial tendency  
to affect my impartiality.

WITNESS MY HAND AND SEAL THIS 13th of  
February, 2025.



Nancy G. Gisch, RMR, CRR, CLR, CRC  
Notary Public, State of Wisconsin  
My commission expires on 11/13/28

Federal Rules of Civil Procedure

Rule 30

(e) Review By the Witness; Changes.

(1) Review; Statement of Changes. On request by the deponent or a party before the deposition is completed, the deponent must be allowed 30 days after being notified by the officer that the transcript or recording is available in which:

(A) to review the transcript or recording; and

(B) if there are changes in form or substance, to sign a statement listing the changes and the reasons for making them.

(2) Changes Indicated in the Officer's Certificate.

The officer must note in the certificate prescribed by Rule 30(f)(1) whether a review was requested and, if so, must attach any changes the deponent makes during the 30-day period.

DISCLAIMER: THE FOREGOING FEDERAL PROCEDURE RULES ARE PROVIDED FOR INFORMATIONAL PURPOSES ONLY.

THE ABOVE RULES ARE CURRENT AS OF APRIL 1, 2019. PLEASE REFER TO THE APPLICABLE FEDERAL RULES OF CIVIL PROCEDURE FOR UP-TO-DATE INFORMATION.

VERITEXT LEGAL SOLUTIONS

COMPANY CERTIFICATE AND DISCLOSURE STATEMENT

Veritext Legal Solutions represents that the foregoing transcript is a true, correct and complete transcript of the colloquies, questions and answers as submitted by the court reporter. Veritext Legal Solutions further represents that the attached exhibits, if any, are true, correct and complete documents as submitted by the court reporter and/or attorneys in relation to this deposition and that the documents were processed in accordance with our litigation support and production standards.

Veritext Legal Solutions is committed to maintaining the confidentiality of client and witness information, in accordance with the regulations promulgated under the Health Insurance Portability and Accountability Act (HIPAA), as amended with respect to protected health information and the Gramm-Leach-Bliley Act, as amended, with respect to Personally Identifiable Information (PII). Physical transcripts and exhibits are managed under strict facility and personnel access controls. Electronic files of documents are stored in encrypted form and are transmitted in an encrypted

fashion to authenticated parties who are permitted to access the material. Our data is hosted in a Tier 4 SSAE 16 certified facility.

Veritext Legal Solutions complies with all federal and State regulations with respect to the provision of court reporting services, and maintains its neutrality and independence regardless of relationship or the financial outcome of any litigation. Veritext requires adherence to the foregoing professional and ethical standards from all of its subcontractors in their independent contractor agreements.

Inquiries about Veritext Legal Solutions' confidentiality and security policies and practices should be directed to Veritext's Client Services Associates indicated on the cover of this document or at [www.veritext.com](http://www.veritext.com).